

OMS-500

Multi-Channel Communications Software



Maximize Customer
Communications



Workflow
Automation



Multi-Channel
Delivery


NEOPOST®

Improve Customer Communications with Multi-Channel Document Management Software

Organizations of all sizes are striving to build a better relationship with their customers through ongoing, consistent communication. OMS-500, Neopost's multi-channel document management software, can help.

OMS-500 automates and centralizes document preparation and distribution, giving you complete control over your customer communication process via your web-browser. Produce actionable, personalized and secure customer communications, and deliver them to the right person, at the right time, through their preferred channel.

Customize Customer Communications

Increase revenue opportunities with engaging documents. Add personalized and targeted marketing messages, overlays or enclosures to get the most out of your documents.

Customers have gained up to three additional hours of staff time per day by utilizing OMS-500 technology.

"Our cycle time for admission offers has shrunk tremendously. Delivery time plummeted from a few weeks after acceptance letters were posted online to as few as three days."

- Penn State Print Center Director



Reduce Operating Costs

OMS-500 is easy to integrate and configure to meet your specific requirements with minimal IT intervention and allows users to define and run new document configurations as needed. Its web-based intuitive interface is user-friendly, offering instant notifications that alert you to any document processing issues.

Enhance Security and Accuracy

Designate specific documents for each envelope when using a folder inserter. Through intelligent barcode technology, OMS-500 helps secure the content of each mailing to ensure it reaches the intended recipient. OMS-500 can also sort and collate documents intended for the same customer, not only reducing postage spend but helping to eliminate manual processing errors.

Offer Multi-Channel Delivery

Communicate with your customers via the delivery channel they prefer. OMS-500's tight integration with the cloud-based Document Delivery Portal (DDP) service allows you to deliver digital or print documents from a single platform. Electronically store and track all of your important communications through DDP's secure and personalized web portal.

Centralize Document Automation

OMS-500 offers unique centralized user administration and distribution. Integrate the optional Mail Centralizer module to realize additional savings related to the production of ad hoc mail. Employees can prepare outgoing documents from any location, whether on-site or remotely, and send them to a centralized mail production center. Your employees can also choose to send documents electronically through the integrated Document Delivery Portal (DDP), which improves document traceability and calculates mail volume requirements to help you achieve optimal postal rates.

Optimize Postage and Validate Addresses

Further optimize your postal costs and avoid issues with undeliverable mail by combining OMS-500 with BCC Software and ConnectSuite e-Validate for address correction and presort capabilities.

Outsource Your Communications

Integrate OMS-500 with Neopost's Neotouch solution to handle off-site preparation and delivery of your customer communications in just a few clicks.

Business Impact



Revenue Growth

Faster customer turnaround time turns communications into revenue makers



Customer Engagement

Deliver your targeted message at the right time, through the right channel



Risk Mitigation

Document traceability and use of intelligent barcodes ensure communications are never compromised



Expense Control

Reduce operating costs by automating your document preparation and delivery processes

Neopost's OMS-500 Customer Communications Suite



Physical Mail

Optimized management of printed communications



Digital Delivery

Satisfy customers who prefer paperless

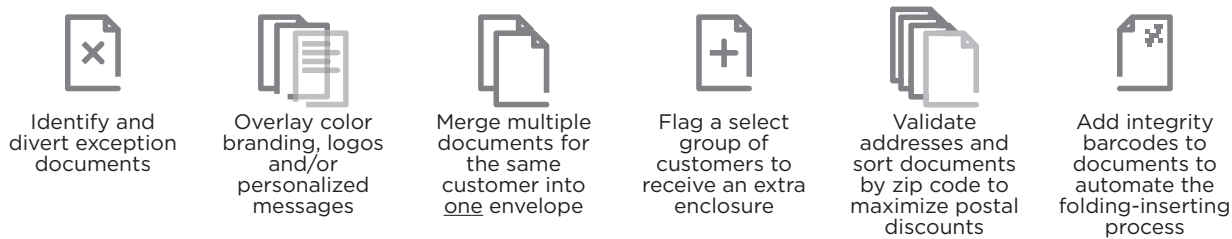


Outsource

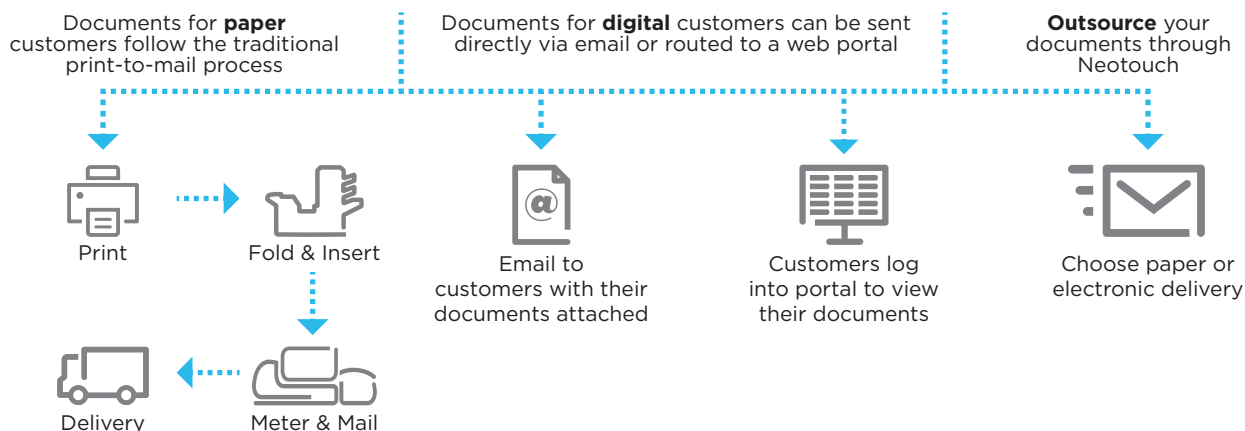
Have experts print and mail your documents



Processing Options



Output Options



About Neopost

NEOPOST is a global leader in mail solutions, business process management, customer experience management and parcel locker solutions. Its mission is to deliver reliable solutions that create relevant and personalized interactions.

With a direct presence in 29 countries and more than 5,800 employees, Neopost reported annual sales of €1.1 billion in 2018. Its products and services are sold in more than 90 countries.

For more information: www.neopost.com

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